



Sébastien Bazin
Président directeur-général
Chairman & Chief Executive Officer

Beatriz BALBIN
Chief
Special Procedures Branch
OHCHR

Olivier DE SCHUTTER
Special Rapporteur

Issy-Les-Moulineaux,
May 9, 2022

Ref: AL OTH 18/2022
By Email: ohchr-registry@un.org
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Communication from Special Procedures dated 8 March 2022

Dear Ms BALBIN,

Thank you for sending the communication drawn-up by Special Rapporteur, Olivier DE SCHUTTER dated March 8, 2022, which follows our response dated August 24, 2021 to your letter dated March 26, 2021.

We are happy to read that it has been recognized that Accor has no legal interest or entitlement on the land on which the Pullman Hotel is being constructed, as well as no role in the acquisition of the site for the Pullman Hotel or any related construction activities.

Please know that Accor is fully aware and respectful of its obligation not to cause or contribute to adverse human rights impacts through its activities. Our teams make every effort to prevent or mitigate such impacts that are directly linked to their operations, provides or services.

Accor strives to do this and is deeply committed to respecting human rights and sustainable value creation in the course of its business. Accor categorically states that it does not sanction human rights abuses in any of its projects.

We would also like to remind you that as set out in our letter dated 24 August 2021, we are of the view that Accor is not a participant in the matters the subject of these



allegations referred to in your letter and that we have taken reasonable steps to ensure that Accor did not permit any human rights abuses in connection with the Pullman Hotel.

In response to the specific initiatives proposed in the Special Rapporteur's communication, we confirm that we have no objection to the appointment of an independent mediator, although we would like to better understand its scope and role. Also, while we feel we should not lead such a process, we are more than willing to support it.

Accor continues to monitor the situation closely and is focused on implementing measures to mitigate the impacts that the development of the Hotel may have on local communities – including, as part of the pre-opening activities for the Pullman Hotel, we are focused on recruitment from the Mandalika and Lombok area.

Do trust that our teams will pursue their works with stakeholders to preserve and enhance the rights, safety and well-being of the people and communities in the Mandalika region.

Yours Sincerely,



Sébastien BAZIN