

ANNEXE 4 to the response to UN Joint Communication from the Special Procedures of 19 April 2021

Vestia's efforts to find suitable replacement housing for tenants.

- a. Since the summer of 2018, Vestia has visited tenants at home with the aim of (i) taking stock of their housing requirements, for example with a view to direct allocation, (ii) helping them, where possible, to obtain urgent-need certificates and thus get priority over other prospective tenants of suitable housing that becomes available, and (iii) answering any questions they may have about the rehousing process. People who were not at home when Vestia called were visited later.
- b. Vestia has offered almost all its tenants more than one suitable home. This is why the majority of tenants who have already moved have found another home on the basis of an offer from Vestia.
- c. Some 40% of these households have moved to a flat block with a lift or to a single-family dwelling. These are housing types not present in the current Tweebosbuurt.
- d. The few remaining residents too have all received several offers from Vestia. And they will continue to receive offers.
- e. The Social Rehousing Plan¹ includes a scheme for the return of all tenants to Tweebosbuurt, namely to Block S, 137 new-build social rental homes. As the outcome of process guidance in 2020, a return guarantee was added to the plan (namely Block S, refurbished homes or existing homes in neighbouring streets) for all tenants still living in Tweebosbuurt at the end of October 2020.
- f. All tenants receive a removal and refurnishing allowance that is higher than the amount prescribed by law. Vestia has not made payment of the removal and refurnishing allowance conditional on the provision by the tenant of an extract from the personal records database or on the extent to which a tenant makes an effort to find suitable accommodation.

¹ <https://www.vestia.nl/Media/ad90559ab1c9484c6c561457ea3805dd/original/20180801-tw-sociaal-plan-sloop-tweebosbuurt-def.pdf/>