



Government of Aruba  
Ministry of Transport, Communications  
and Primary Sector



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Ref.: Human trafficking prevention

Dear [REDACTED]

As you may be aware, human trafficking by air has become in the last years a point of attention for both ICAO as the UN due to the growing numbers of victims being transported by air. The Palermo Protocol 2000 addresses the issue to prevent, to the extent possible, means of transport operated by commercial aircraft operators from being used in human trafficking. In 2010, the United Nations General Assembly adopted Resolution 64/293, endorsing the United Nations Global Plan of Action to Combat Trafficking in Persons.

The first step in combating this aggravating global issue is increasing awareness. The second step is training aviation personnel, including cabin crew members, in recognizing victims and perpetrators.

ICAO, as a specialized agency of the UN, recognized the important role that aviation plays in addressing the problem of trafficking persons by air, and worked in collaboration with the UN to develop guidance material for cabin crew training at airlines, namely "Guidelines for Training Cabin Crew on Identifying and Responding to Trafficking in Persons" Circular 352 (2018). This circular provides operators with the framework and topics that should be included in training packages of cabin crew training on identifying and responding to trafficking in persons.

Seeing that for Aruba, the protection of Human Rights, compliance with the Palermo Protocol of 2000 and ICAO Resolution 64/293 is of high importance, the DCA has decided to make the abovementioned Circular mandatory for all Aruban air companies of Category B, C and D that make use of cabin attendants. With respect hereto you are hereby required to:

1. Update the Flight Safety Manual (FSM) to include information and procedures on Human trafficking as per ICAO Cir 352;
2. Train the cabin crew accordingly as per the contents set forth in ICAO Cir 352. The training shall be conducted by an instructor acceptable to the DCA.

The timeline for the changes in the FSM (DCA approval) and training shall be completed by November 1<sup>st</sup> 2019. Please do not hesitate to contact our Department if you have any questions related to the above.

Sincerely,

  
ing. E.F. Kelly, MBA  
Director  
Department of Civil Aviation of Aruba

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